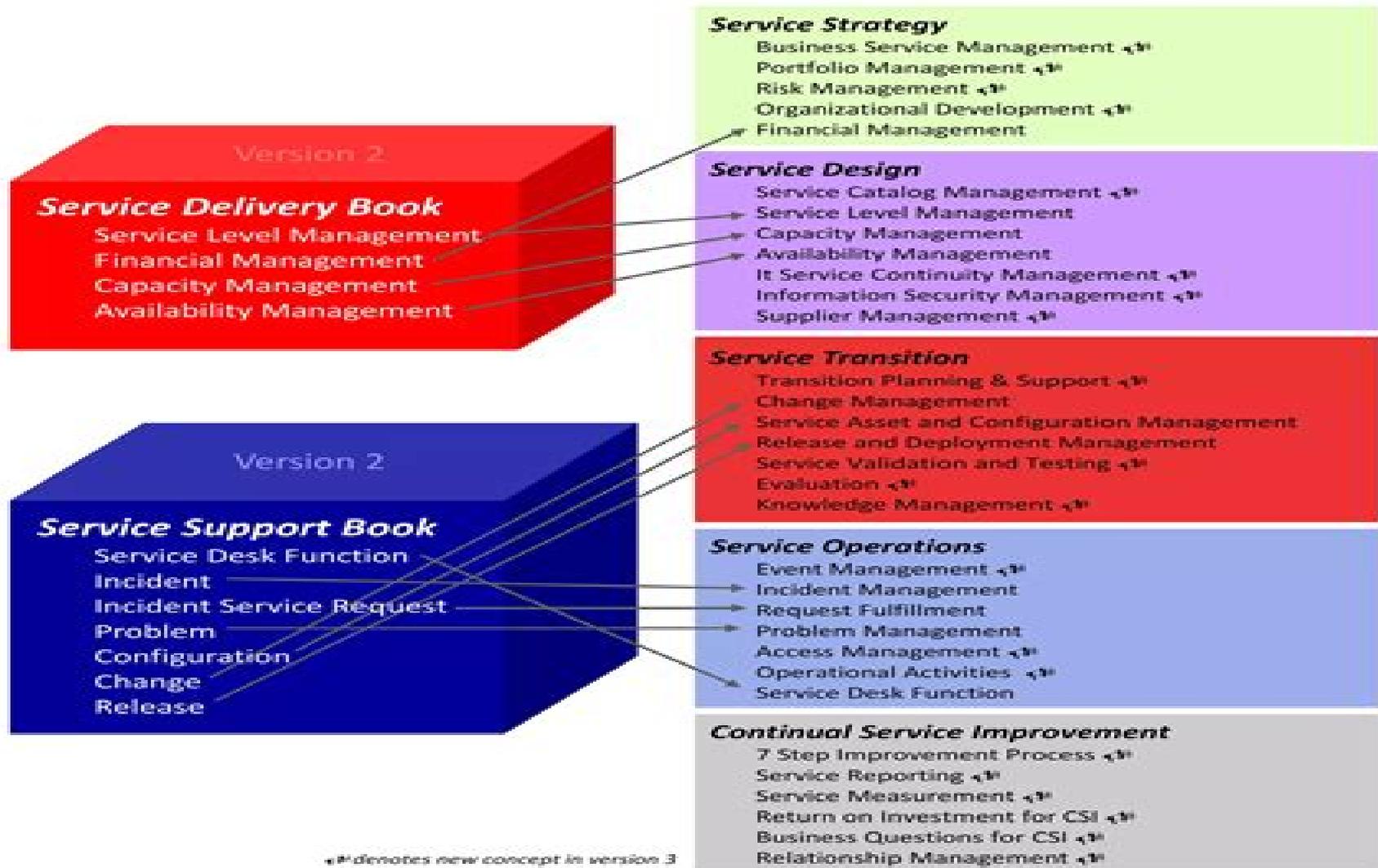


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From Version 2 to Version 3: Where is it Now?



Itil Dummies Guide

Jonathan Bland



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