

A Maturity Model for Integrating Agile Processes and User Centred Design

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Abstract. This paper presents a lightweight, descriptive maturity model for integrating Agile processes and User Centred Design. The maturity model addresses the specifics, activities, success factors and challenges identified within the Agile User Centred Design Integration domain. The model provides a set of dimensions, processes, and practices that act as a road map for successful AUCDI as well as a diagnostic tool to assess an organisation's capability to integrate Agile processes and UCD. The paper provides details on the model's evaluation and evolution as a result of expert reviewers' feedback.

Keywords: Agile - User Centred Design - Maturity models - Agile User Centred Design Integration (AUCDI) maturity model

1 Introduction

Agile processes and User Centred Design (UCD) integration is gaining increased recognition due to three reasons: first, UCD pros of providing developers with deeper understanding of prospective users' activities, needs and goals. Second, the deficiency of Agile practices and principles that are used for elicitation of user requirements and evaluation of Agile systems for user experience and usability [12, 14]. Third, the presence of principled differences between UCD and Agile methods that poses challenges on the integration process, [25, 27]. User Centred Design is a set of methods, techniques, processes, and a philosophy that aim to satisfy users via producing usable products as a result of the methodical UCD effort throughout the development process [8].

In the 1990s a number of Usability Maturity Models (UMMs) emerged that aimed to assess the organisation's UCD capability and/or performance. Usability capability is defined as "A characteristic of a development organisation that determines its ability to consistently develop products with high and competitive level of usability [10]". These UMMs aim to assist organisations in conducting a systematic current state analysis of the organisation's ability to consistently develop products with high usability level via assessing the organisation's strengths and weaknesses in regards to UCD aspects and accordingly plan for improvement [10].

The rest of this paper is organized as follows: Sect. 2 discusses related work. Section 3 details the research method. Section 4 discusses the knowledge base.

A Maturity Model For Integrating Agile Processes And User

Stefan Sauer, Cristian Bogdan, Peter Forbrig, Regina Bernhaupt, Marco Winckler

A Maturity Model For Integrating Agile Processes And User:

Software Process Improvement and Capability Determination Paul M. Clarke, Rory V. O'Connor, Terry Rout, Alec Dorling, 2016-05-11 This book constitutes the refereed proceedings of the 16th International Conference on Software Process Improvement and Capability Determination SPICE 2016 held in Dublin Ireland in June 2016 The 28 full papers presented together with 5 short papers were carefully reviewed and selected from 52 submissions The papers are organized in the following topical sections SPI in regulated and safety critical domains gamification and education issues in SPI SPI in agile and small settings SPI and assessment SPI and project management concerns empirical research case studies of SPI knowledge and human communications issues in SPI Software Process Improvement and Capability Determination Antonia Mas, Antoni Mesquida, Rory V. O'Connor, Terry Rout, Alec Dorling, 2017-09-08 This book constitutes the refereed proceedings of the 17th International Conference on Software Process Improvement and Capability Determination SPICE 2017 held in Palma de Mallorca Spain in October 2017 The 34 full papers presented together with 4 short papers were carefully reviewed and selected from 65 submissions The papers are organized in the following topical sections SPI in agile approaches SPI in small settings SPI and assessment SPI and models SPI and functional safety SPI in various settings SPI and gamification SPI case studies strategic and knowledge issues in SPI education issues in SPI *Enterprise Information Systems* Joaquim Filipe, Michał Śmiałek, Alexander Brodsky, Slimane Hammoudi, 2021-04-30 This book constitutes extended revised and selected papers from the 22nd International Conference on Enterprise Information Systems ICEIS 2020 held online during May 5 7 2020 The 41 papers presented in this volume were carefully reviewed and selected for inclusion in this book from a total of 255 submissions They were organized in topical sections as follows database and information systems integration artificial intelligence and decision support systems information systems analysis and specification software agents and internet computing human computer interaction and enterprise architecture **Software Process Improvement and Capability Determination** Terry Rout, Rory V. O'Connor, Alec Dorling, 2015-06-02 This book constitutes the refereed proceedings of the 15th International Conference on Software Process Improvement and Capability Determination SPICE 2015 held in Gothenburg Sweden in June 2015 The 17 revised full papers presented together with three short papers were carefully reviewed and selected from 48 submissions The papers are organized in topical sections on industrial frameworks implementation and assessment process improvement agile processes assessment and maturity models process and education **Human-Centered Software Engineering** Stefan Sauer, Cristian Bogdan, Peter Forbrig, Regina Bernhaupt, Marco Winckler, 2014-09-02 This book constitutes the refereed proceedings of the 5th IFIP WG 13.2 International Conference on Human Centered Software Engineering HCSE 2014 held in Paderborn Germany in September 2014 The 13 full papers and 10 short papers presented together with one keynote were carefully reviewed and selected from 35 submissions The papers cover various topics such as integration of software engineering and user centered design HCI

models and model driven engineering incorporating guidelines and principles for designing usable products in the development process usability engineering methods for user interface design patterns in HCI and HCSE software architectures for user interfaces user interfaces for special environments representations for design in the development process working with iterative and agile process models in HCSE social and organizational aspects in the software development lifecycle human centric software development tools user profiles and mental models user requirements and design constraints and user experience and software design

Maturity Models in the Context of Integrating Agile Development Processes and User Centred Design Dina Salah El Din Nasr Mostafa,2013

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Organizational Patterns of Agile Software Development James O. Coplien,Neil Harrison,2005 For courses in Advanced Software Engineering or Object Oriented Design This book covers the human and organizational dimension of the software improvement process and software project management whether based on the CMM or ISO 9000 or the Rational Unified Process Drawn from a decade of research it emphasizes common sense practices Its principles are general but concrete every pattern is its own built in example Historical supporting material from other disciplines is provided Though even pattern experts will appreciate the depth and currency of the material it is self contained and well suited for the layperson

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China World Bank,1993 The Republic of Korea s industrial policy has directed that nation s economy through nearly three decades of spectacular growth But the authors of this paper maintain that this policy is showing signs of being outmoded The time has come the authors argue for the Korean government to stop managing the economy s structural development and to redefine the responsibilities of business and government Under this proposed compact the allocation of resources would shift from the government to the private industrial and financial sectors The transformation of the government bureaucracy from an ad hoc policy role to one of a transparent and predictable regulator is a key to the success of this undertaking These new directions would present the government with enormous challenges Greater competitive discipline and regulatory oversight would be required While dealing with the complexities of the transition the government would have to maintain macroeconomic stability and the momentum of savings and investment For comparison the study examines the industrial economies of France Germany Japan and the United States which underwent similar shifts

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Table of Contents A Maturity Model For Integrating Agile Processes And User

1. Understanding the eBook A Maturity Model For Integrating Agile Processes And User
 - The Rise of Digital Reading A Maturity Model For Integrating Agile Processes And User
 - Advantages of eBooks Over Traditional Books
2. Identifying A Maturity Model For Integrating Agile Processes And User
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an A Maturity Model For Integrating Agile Processes And User
 - User-Friendly Interface
4. Exploring eBook Recommendations from A Maturity Model For Integrating Agile Processes And User
 - Personalized Recommendations
 - A Maturity Model For Integrating Agile Processes And User User Reviews and Ratings
 - A Maturity Model For Integrating Agile Processes And User and Bestseller Lists

5. Accessing A Maturity Model For Integrating Agile Processes And User Free and Paid eBooks
 - A Maturity Model For Integrating Agile Processes And User Public Domain eBooks
 - A Maturity Model For Integrating Agile Processes And User eBook Subscription Services
 - A Maturity Model For Integrating Agile Processes And User Budget-Friendly Options
6. Navigating A Maturity Model For Integrating Agile Processes And User eBook Formats
 - ePub, PDF, MOBI, and More
 - A Maturity Model For Integrating Agile Processes And User Compatibility with Devices
 - A Maturity Model For Integrating Agile Processes And User Enhanced eBook Features
7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of A Maturity Model For Integrating Agile Processes And User
 - Highlighting and Note-Taking A Maturity Model For Integrating Agile Processes And User
 - Interactive Elements A Maturity Model For Integrating Agile Processes And User
8. Staying Engaged with A Maturity Model For Integrating Agile Processes And User
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers A Maturity Model For Integrating Agile Processes And User
9. Balancing eBooks and Physical Books A Maturity Model For Integrating Agile Processes And User
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection A Maturity Model For Integrating Agile Processes And User
10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
11. Cultivating a Reading Routine A Maturity Model For Integrating Agile Processes And User
 - Setting Reading Goals A Maturity Model For Integrating Agile Processes And User
 - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of A Maturity Model For Integrating Agile Processes And User
 - Fact-Checking eBook Content of A Maturity Model For Integrating Agile Processes And User
 - Distinguishing Credible Sources
13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
14. Embracing eBook Trends
- Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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